



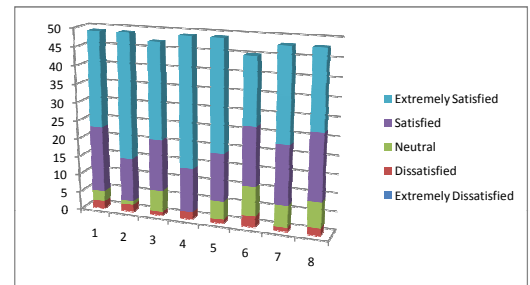
Results of the 2008 Opinion Survey

Survey Categories: 1. Building and Grounds; 2. Services and Programs; 3. Governance;
4. Amenities; 5. Safety and Security; 6. Communications; 7. Community

The following data is the condensed results of the 2008 Opinion Survey. Your Board of Directors and Committee Chairmen will use this data to help set priorities for our Home Owners Association. Individual names and lot numbers have been edited for anonymity.

1. Building and Grounds Please rate the following: 1 = Extremely Dissatisfied, 5 = Extremely Satisfied

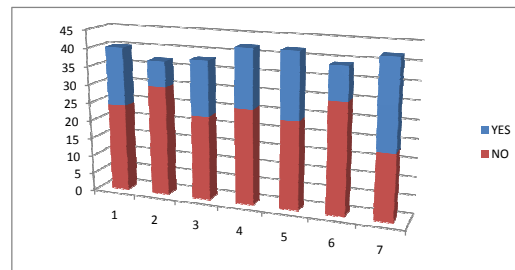
| Responses: | 1 | 2 | 3 | 4 | 5 | Total # of Responses | Average Response |
|--|---|---|---|----|----|----------------------|------------------|
| 1 Entrance and monuments | 0 | 2 | 3 | 18 | 26 | 49 | 4.4 |
| 2 Mowing and weed control | 0 | 2 | 1 | 12 | 34 | 49 | 4.6 |
| 3 Building and repair projects | 0 | 1 | 6 | 14 | 26 | 47 | 4.4 |
| 4 Docks and bridges | 0 | 2 | 0 | 12 | 35 | 49 | 4.6 |
| 5 General landscaping | 0 | 1 | 5 | 13 | 30 | 49 | 4.5 |
| 6 New activity field on West Ridge Drive | 0 | 3 | 8 | 16 | 18 | 45 | 4.1 |
| 7 Lake and Recreation Area | 0 | 1 | 6 | 16 | 25 | 48 | 4.4 |
| 8 Security Lighting | 0 | 2 | 7 | 18 | 21 | 48 | 4.2 |



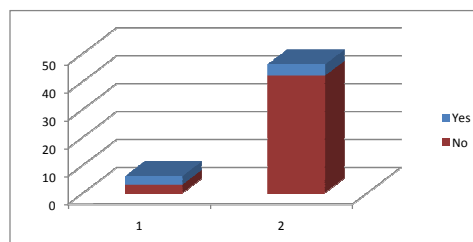
2. Services and Programs Throughout the year, Lake Sovereign hosts several popular events. Please circle the events you have attended:

| Responses: | Number of each: | | Total # of Responses |
|-------------------------------------|-----------------|----|----------------------|
| | Yes | No | |
| 1 Pool Opening Day | 16 | 24 | 40 |
| 2 Meet/Greet/Book Swap at Clubhouse | 7 | 30 | 37 |
| 3 Fish Derby/BBQ | 15 | 23 | 38 |
| 4 Halloween Party | 16 | 26 | 42 |
| 5 Adult Christmas Party | 18 | 24 | 42 |
| 6 Children's Christmas Party | 9 | 30 | 39 |
| 7 Annual Meeting | 24 | 18 | 42 |

The Annual Meeting and Adult Christmas Party were the most attended events
The Meet/Greet/Book Swap and Children's Christmas Party were the least attended events



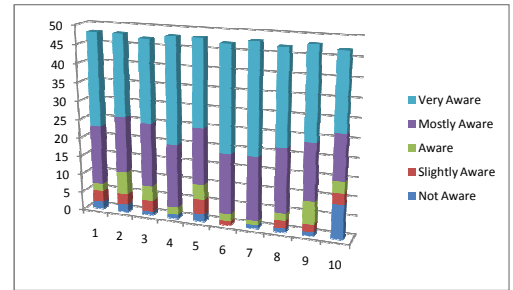
| Responses: | Yes No | | Total # of Responses |
|---|--------|----|----------------------|
| | Yes | No | |
| 1 Are you a new resident? (Less than a year) | 3 | 42 | 45 |
| 2 If yes, did you feel welcomed by the community? | 3 | 4 | 7 |



3. Governance

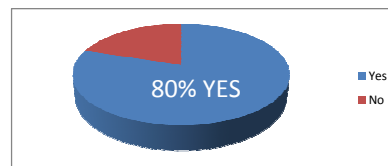
The enforcement of the Covenants, Conditions and Restrictions (CC&R'S) is a major responsibility of the association; please indicate your knowledge of the following:
Please rate the following: 1 = Not aware, 5 = Very aware

| Responses: | 1 | 2 | 3 | 4 | 5 | Total # of Responses | Average Response |
|--------------------------------------|---|---|---|----|----|----------------------|------------------|
| 1 Requirements for ARC approval | 2 | 3 | 2 | 16 | 25 | 48 | 4.2 |
| 2 ARC Enforcement Policy | 2 | 3 | 6 | 15 | 22 | 48 | 4.1 |
| 3 Restrictions on signs | 1 | 3 | 4 | 17 | 22 | 47 | 4.2 |
| 4 Mailbox standards and requirements | 1 | 0 | 2 | 17 | 28 | 48 | 4.5 |
| 5 How to report an ARC violation | 2 | 4 | 4 | 15 | 23 | 48 | 4.1 |
| 6 Lake Use Rules and Regulations | 0 | 1 | 2 | 16 | 28 | 47 | 4.5 |
| 7 Pool Use Rules and Regulations | 1 | 0 | 1 | 17 | 29 | 48 | 4.5 |
| 8 How to get a copy of the CC&R's | 1 | 2 | 2 | 17 | 25 | 47 | 4.3 |
| 9 Parking on street restrictions | 1 | 2 | 6 | 15 | 24 | 48 | 4.2 |
| 10 HOA Right of Abatement | 9 | 3 | 3 | 12 | 20 | 47 | 3.7 |



Would you be in favor of an amendment to **not** allow investors to purchase property in Lake Sovereign for use solely as a rental property?

| Responses: | Yes | No | Total # of Responses |
|---|-----|----|----------------------|
| In favor of amendment to not allow investors | 36 | 9 | 45 |



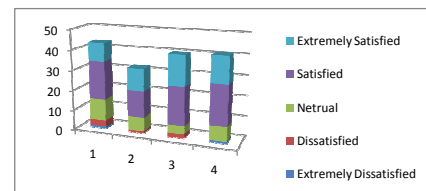
4. Community Amenities

Approximately how often have you used the Community Amenities in the past year?

| | Cumulative total # for all Responses |
|---------------------|--------------------------------------|
| Lake Sovereign Pool | 544 times |
| Tennis Courts | 413 times |
| Lake Recreation | 338 times |
| Club House | 143 times |

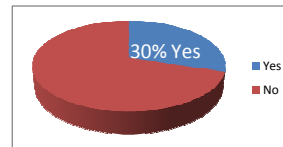
Please rate the following: 1 = Extremely Dissatisfied, 5 = Extremely Satisfied

| Responses: | Number of each: | | | | | Total # of Responses | Average Response |
|-------------------------------------|-----------------|---|----|----|----|----------------------|------------------|
| | 1 | 2 | 3 | 4 | 5 | | |
| 1 Lake Sovereign Pool | 1 | 3 | 11 | 19 | 9 | 43 | 3.7 |
| 2 Tennis Courts | 0 | 1 | 7 | 13 | 11 | 32 | 4.1 |
| 3 Lake Recreation (Boating/Fishing) | 0 | 2 | 4 | 19 | 15 | 40 | 4.2 |
| 4 Club House | 1 | 0 | 7 | 20 | 13 | 41 | 4.1 |



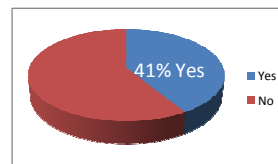
Are you in favor of placing restroom facilities at the tennis courts? (This action would require a special assessment)

| Responses: | Yes | No | Total # of Responses |
|--|-----|----|----------------------|
| In favor of restrooms at tennis courts | 14 | 33 | 47 |



Are you in favor of creating a children's play area? (This action would require a special assessment)

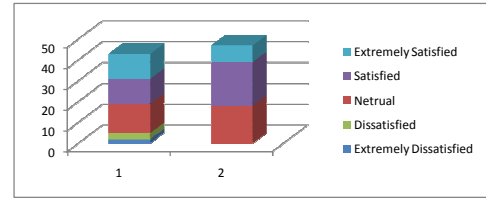
| Responses: | Yes | No | Total # of Responses |
|---|-----|----|----------------------|
| In favor of creating a children's play area | 19 | 27 | 46 |



5. Safety and Security

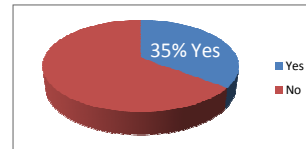
Please rate the following: 1 = Extremely Dissatisfied, 5 = Extremely Satisfied

| | Number of each: | | | | | Total # of Responses | Average Response |
|--|-----------------|---|----|----|----|----------------------|------------------|
| | 1 | 2 | 3 | 4 | 5 | | |
| 1 How satisfied are you with the job done by our security officer? | 2 | 3 | 14 | 12 | 12 | 43 | 3.7 |
| 2 Rate your level of overall satisfaction with the level of safety and security with Lake Sovereign? | 0 | 0 | 18 | 21 | 8 | 47 | 3.8 |



Are you interested in becoming a "Gated Community"? (This action would require a special assessment to install and maintain our streets & lighting, and an amendment.)

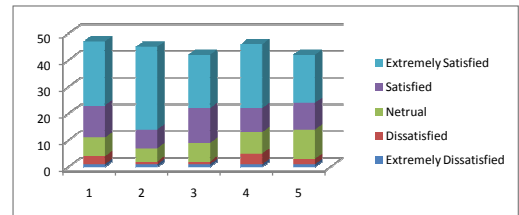
| Responses: | Yes | No | Total # of Responses |
|-------------------------------|-----|----|----------------------|
| In favor of a gated community | 17 | 31 | 48 |



6. Communications

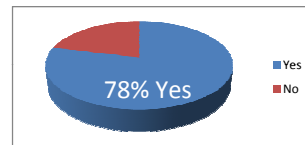
Please rate the following: 1 = Extremely Dissatisfied, 5 = Extremely Satisfied

| | Number of each: | | | | | Total # of Responses | Average Response |
|--|-----------------|---|----|----|----|----------------------|------------------|
| | 1 | 2 | 3 | 4 | 5 | | |
| 1 LakeLines newsletter | 1 | 3 | 7 | 12 | 24 | 47 | 4.2 |
| 2 LSHOA News Flash Bulletins | 1 | 1 | 5 | 7 | 31 | 45 | 4.5 |
| 3 www.lakesovereign.net Web Site | 1 | 1 | 7 | 13 | 20 | 42 | 4.2 |
| 4 Entrance Bulletin Boards | 1 | 4 | 8 | 9 | 24 | 46 | 4.1 |
| 5 Use of annual opinion survey results | 1 | 2 | 11 | 10 | 18 | 42 | 4.0 |



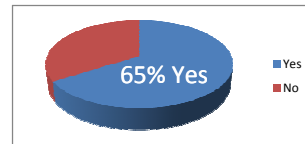
Have you sent your e-mail address to communications@lakesovereign.net in order to receive LSHOA News Flashes and future issues of LakeLines?

| Responses: | Yes | No | Total # of Responses |
|---|-----|----|----------------------|
| E-mailed e-mail address to Communications | 37 | 10 | 47 |



Should e-mail addresses be included on our Community Phone List?

| Responses: | Yes | No | Total # of Responses |
|--|-----|----|----------------------|
| E-mail address on Community Phone List | 31 | 16 | 47 |



With the availability of our web site and News Flashes, should the LakeLines be published quarterly rather than bi-monthly?

| Responses: | Yes | No | Total # of Responses |
|-------------------------------|-----|----|----------------------|
| Quarterly published LakeLines | 36 | 11 | 47 |

